

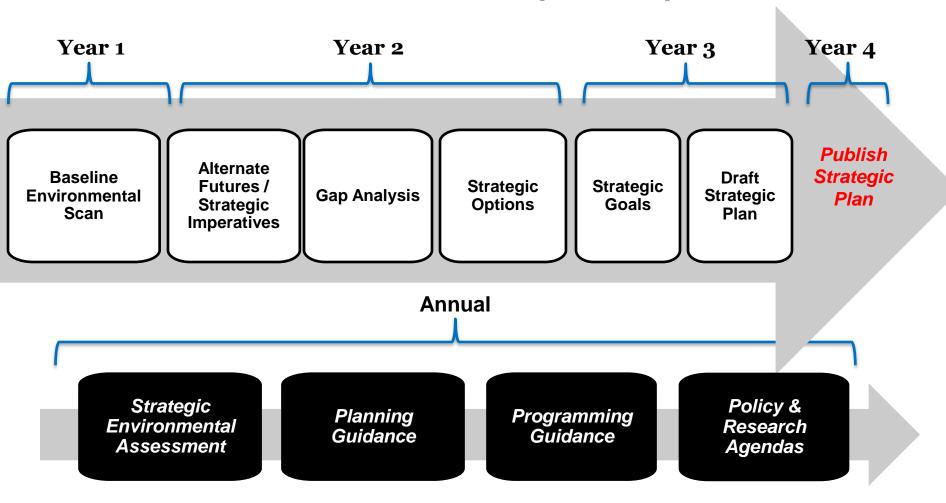
# OFFICE OF POLICY AND PLANNING

# UPDATE: VA'S QUADRENNIAL STRATEGIC PLANNING PROCESS (QSPP)

## Ms. Susan D. Sullivan

Deputy Assistant Secretary for Policy Office of Policy and Planning 2/4/2015

# VA Quadrennial Strategic Planning Process (QSPP)



# Department-Wide Environmental Scan

#### **Purpose:**

Environmental scans take a 10-20 year outlook. Assumes everything in the current VA Strategic Plan has been accomplished and looks beyond.

#### **Background:**

Environmental scans helps identify environmental issues, such as: events that occur outside the control of VA; that affect the strategic direction, core business or mandate of VA; and that may require VA to take action.

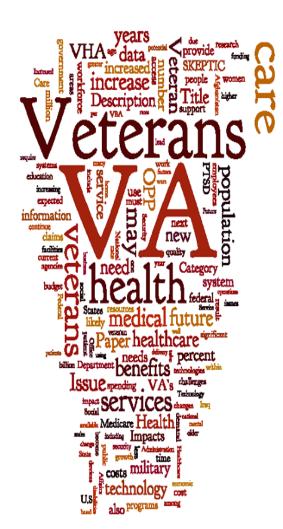
#### **Outcome:**

Environmental Scan is the initial phase of the Quadrennial Strategic Planning Process (QSPP) that ultimately helps inform the VA Strategic Plan. And it will help:

- •Identify strategic themes that will drive VA for the next ten years
- Capture the implications and imperatives for VA
- Define a foundation for desired strategic outcome/posture of VA
- •Begin the process to identify strategies to achieve those outcomes

  Working Draft, Pre-Decisional, Deliberative

Document



# **External Engagement**

#### **External Engagement consists of:**

 External Engagements include, but are not limited to, interviews, workshops, and panel discussions touch-points with organizations

#### Goal:

To inform and leverage external insights within the QSPP.





## Current Status of Strategic Plan Development

#### **Environmental Scanning**

- 100+Issue Papers
- External Interviews
- Internal Perspectives

#### **Key Themes and High Impact Areas of Change**

- Inter-relationships
- Strategic Planning Team
- Change Academy

#### **Strategic Drivers**

- 10-15 year
- Inter-relationships
- Key drivers but not all

#### **Alternate Futures**

- Uses strategic drivers
- Possible not predictive
- Broad not single
- Not one desired future

#### February 2014

- Final VA 2014-2020 Strategic Plan Delivered to Congress

#### August 2013

- Draft VA 2014-2020 Strategic Plan posted on Federal Register for public comment

#### June 2013

- Draft VA 2014-2020 Strategic Plan Delivered to OMB
- Further develop internal implementation plan

#### May 2013

- Internal and External Engagements & Consultations:
  - Other Federal Agencies
  - Congressional Stakeholders
- APG targets and measures established

#### **VA Strategic Planning Team**

- Admins: VBA, NCA, VHA
- VA Staff Offices: OM, OIT, HR&A, OPP, OSP, OPIA,OGC, OCLA, OALC, OPIA
- Secretary's Staff and Others: CMV, CWV, CFBNP, OSA, BVA, OSDBU

#### **Strategic Imperatives**

- 5-15 years
- Must Bes and Must Dos
- Success in any future
- Maximum maneuver space

### "Lessons Learned"

- The QSPP created change within the Department,
- Implementation relies on senior leadership involvement,
- External engagement should occur "early and often."

